How can local authorities and govtech form better partnerships?

@EddieACopeland
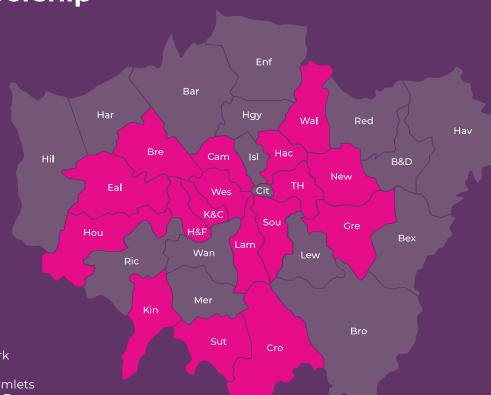
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"We help London boroughs work together, bringing the best of digital, data and innovation to improve public services for Londoners."

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LOTI's Membership

Borough members:

- Brent
- Camden
- Croydon
- Ealing
- Greenwich
- Hackney
- Hammersmith and Fulham
- Hounslow
- Kensington and Chelsea
- Kingston
- Lambeth
- Newham
- Southwark
- Sutton
- Tower Hamlets
- Waltham Forest
- Westminster

LOTI Core Boroughs
Other London Boroughs

Crown Copyright and Database right (2019).
Ordnance Survey. 100032216 GLA

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01.

Digital Leadership

Helping senior managers and political leaders develop their understanding and skills to make the most of digital; building the digital skills pipeline.

02.

Sharing & Reusing

Facilitating better peer-to-peer sharing of needs, ideas, evidence, tools, patterns and code to build boroughs' collective knowledge.

03.

Better Partnerships

Encouraging more effective collaboration, relationships and networks with suppliers, GovTech, TechforGood, universities and nonprofits.

04.

Embedding Standards

Supporting the adoption of useful technical standards and common approaches and practices.

05.

Data Collaboration

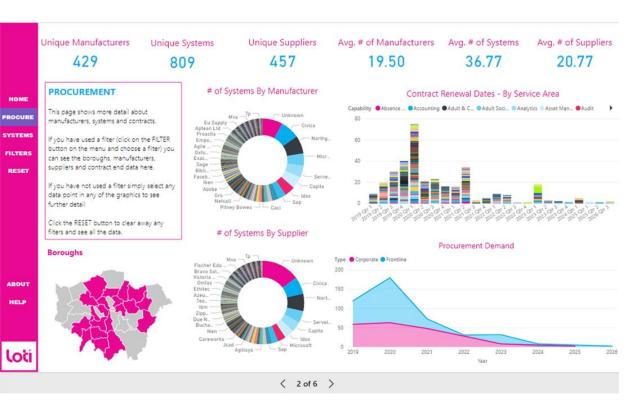Supporting the adoption of useful technical standards and common approaches and practices.

06.

Shared Experiments

Helping boroughs spread the risk, reduce the cost and accelerate their learning about new innovations.

Introducing City Tools

Four key insights

1. **All service areas rely on technology**

1. **Technology contracts are concentrated in the hands of a few**

1. **As the number of products used increases, so does satisfaction**

1. **The biggest suppliers dominate the market, especially when it comes to security and lots of transactions**

loti.london/citytools

Local Gov Digital Procurement Checklist

1. Services should have an open API
2. Public data should be public
3. Personal data should be personal
4. No advertising (on the services themselves)
5. Right to data
6. Easy to exit
7. Inclusion by design
8. Secure by design
9. Seamless user experience
10. Transparent
11. No discrimination
12. Use open standards
13. No long lock-ins
14. No bundling

Source: Local Gov Digital Procurement Checklist

"
Encouraging effective collaboration with universities, GovTech, TechforGood, universities and nonprofits by building effective networks and relationships. "

Loti

What Twitter said...

1. Provision of open APIs
2. Adherence to open stands
3. Demonstrable adherence to the Service Standard
4. No Exit costs
5. Ownership of all data, including resulting AI models
6. Access to full developer docs
7. Joint ownership of any Intellectual Property Rights created for the implementation
8. No bundling
9. Open Source solutions by preference
10. Ability to Co-design

11. Environmentally-friendly hosting
12 Accessibility
13. Freedom to repair
14. Cost of tech not passed on to citizens
15. Easily ports out data
16. Local usability testing with staff and citizens of the product prior to purchase
17. Secure service management processes
18. SaaS to mean SaaS
19. Transparency, accountability
20. Social value

Full write up: https://medium.com/loti/what-ts-cs-should-go-into-every-local-gov-tech-tender-heres-what-you-said-5120ca5b29da

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Boroughs should ensure all new technology tenders and contracts explicitly require free and unlimited access to system data - preferably via API
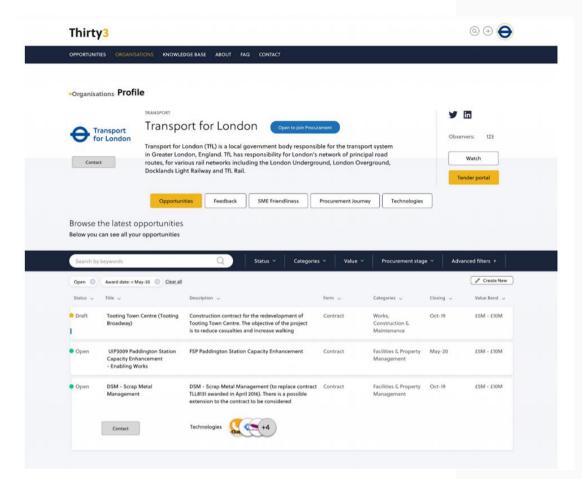
"Services should have an open API
All digital services should have a web API that is usable and reliable, and gives other applications full ability to send data to, or request data from it, where applicable. Suppliers should not unreasonably omit or refuse to include any existing data or function that would allow a safe, user-beneficial integration by others.

All users, including councils, should be able to export a full, usable copy of all data or intellectual property that they have control over at no cost. This should be in a structured, standardised, machine-readable format."

Source: Local Gov Digital Procurement Checklist

City Tools & Thirty3

Questions?

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