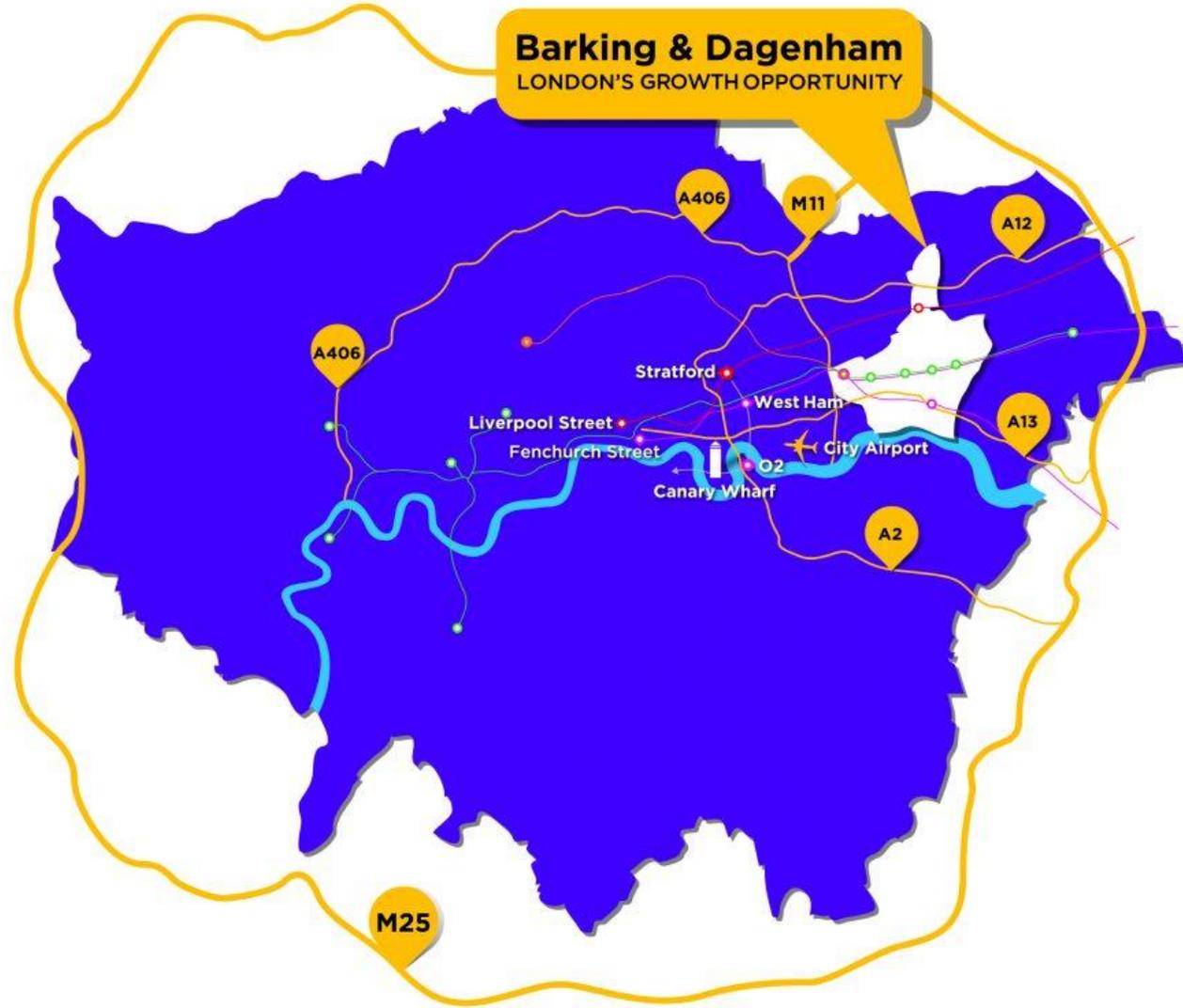# Barking & Dagenham One View

Using data and analytics to inform our COVID response

Barking & Dagenham

one borough; one community; no one left behind

one borough; one community; no one left behind

One View brings data management, information governance and predictive modelling together to help us understand our residents' needs

Make the best use of resources to ensure people receive the right support at the right time

Make the best use of resources to generate operational efficiencies and drive partner working

One View

1 Automated case notes

2 Predictive Alerts

3 Analytics & Dashboards

4 COVID Case Management Tool

Adults Social Care

Children's Social Care

Housing

Revenues & Benefits

Schools Census

one borough; one community; no one left behind

Barking & Dagenham

We have mobilised our COVID emergency response at pace to help us…

Join up response effort across our services	Get help quickly and track support for those who need it
Get a clearer and more accurate understanding of vulnerability	Share and access information securely

Barking & Dagenham

We developed our One View capability further to incorporate COVID-19 dashboards and a case management tool

1 Residents who are most at risk of being **directly affected** by COVID-19 (e.g. elderly, existing health conditions)

2 Residents who are most at risk of being **indirectly affected** by COVID-19 due to isolation and social distancing restrictions (e.g. those households where there is a history of domestic violence)

3 Residents for whom there are likely to be **knock-on consequences** of COVID-19 in the near future (e.g. financial challenges and debt)

4 Future demand predictions and planning

Dashboards

Case management

Barking & Dagenham

And considered a range of risk factors to help us understand resident vulnerability

Debt

Domestic Violence

Mental Health

Lives Alone

Exclusion

Disability

Free School Meals

Over 65

Medical Conditions

Low Income

Single Parent

Barking & Dagenham

The tool will be used to support the day to day COVID response…and our legacy planning

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