

OFFICIAL



Police**ICT**

Delivering Police Transformation: COVID-19 and the 'new normal'

The Police ICT Company

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INVESTING IN TECH: CONSIDERATIONS FOR POLICING



A COMMON FOUNDATION TO DELIVER THE DIGITAL STRATEGY

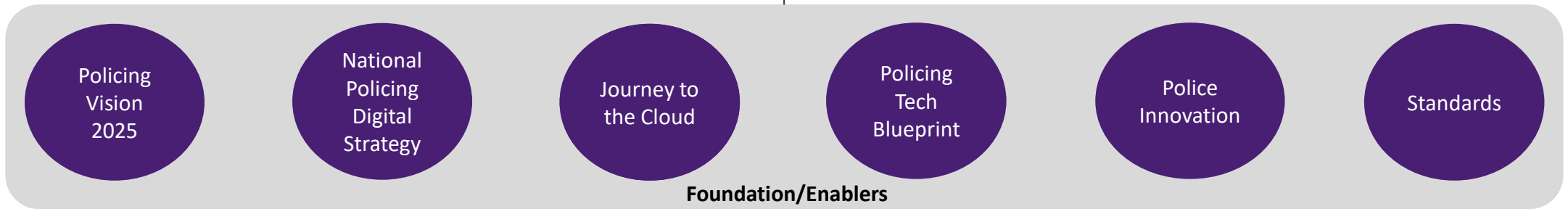
Challenges



Police Force

Need for alignment

Opportunities



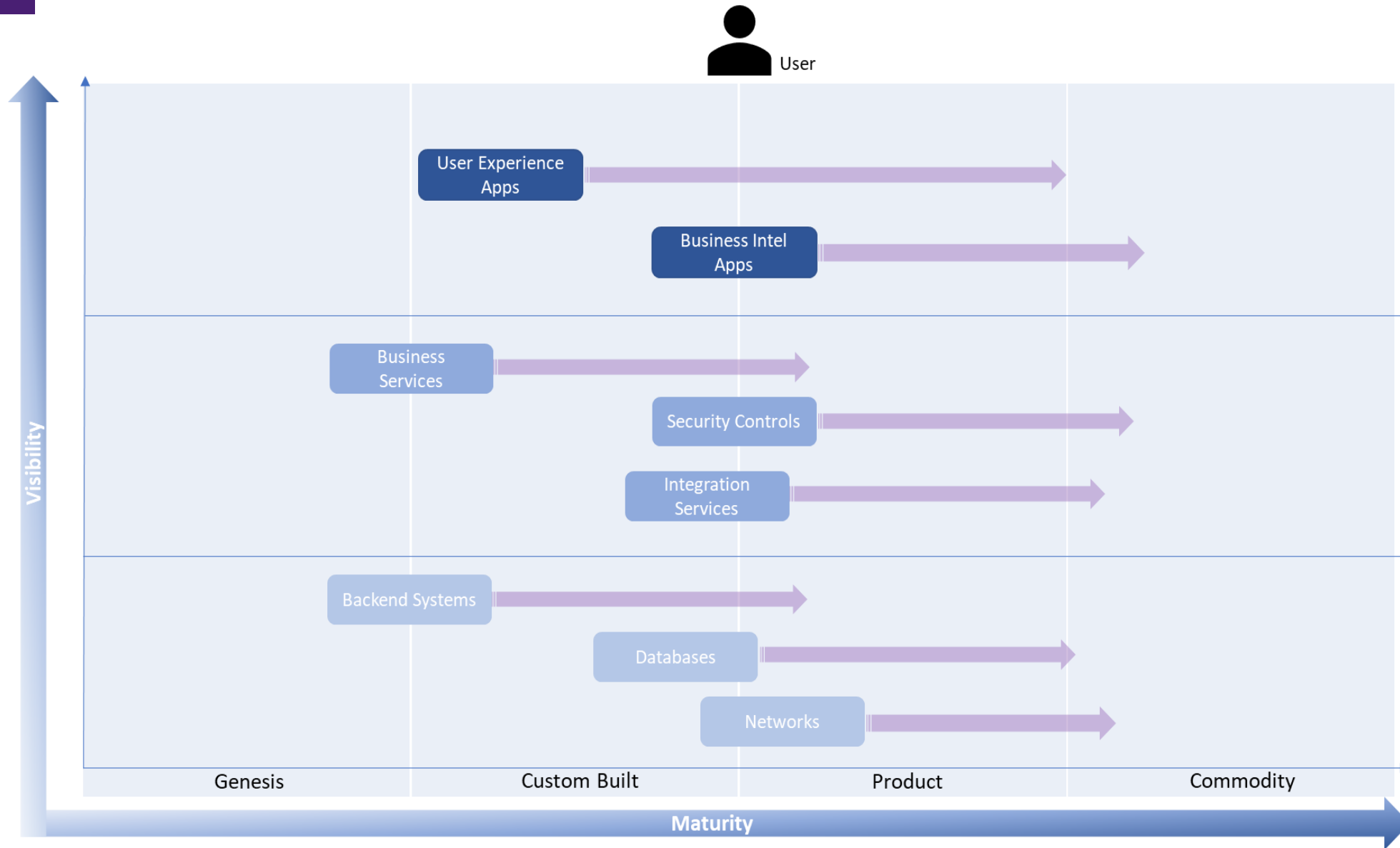
Foundation/Enablers

New Policing Capabilities

Transforming Existing Policing Capabilities



GET STARTED WITH WARDLEY MAPPING





WARDLEY MAPPING CONTD.

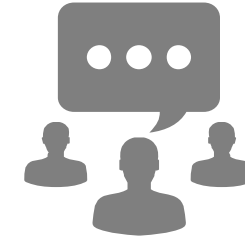




FOCUS AREAS FOR POLICING



Build a Technologically Enabled Police Force



Establish a Reliable Online Channel for citizen contact



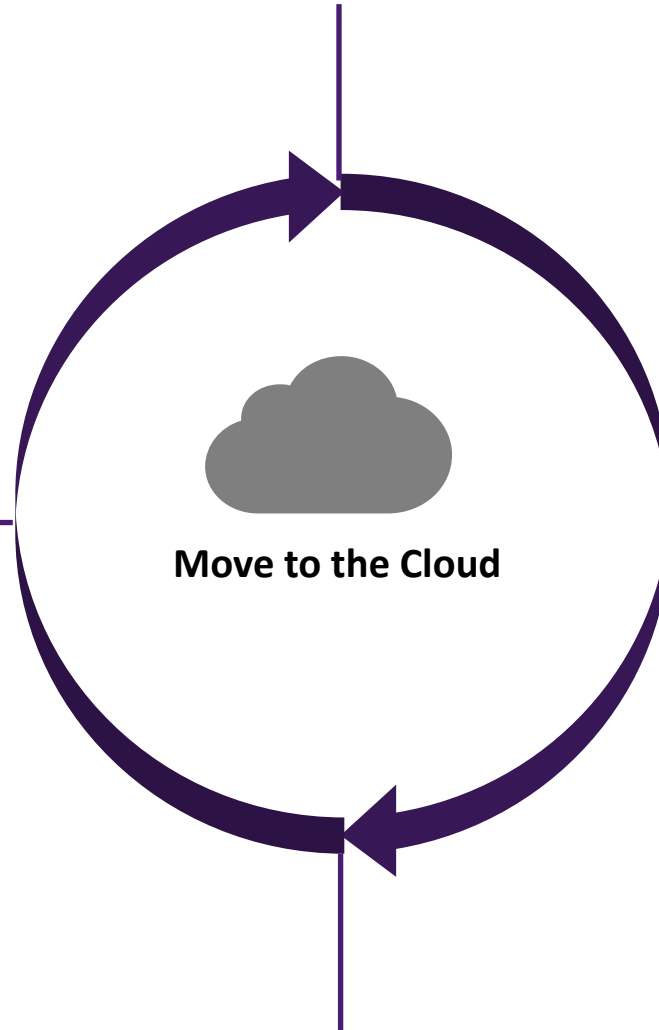
Move to the Cloud



Design for Interoperability

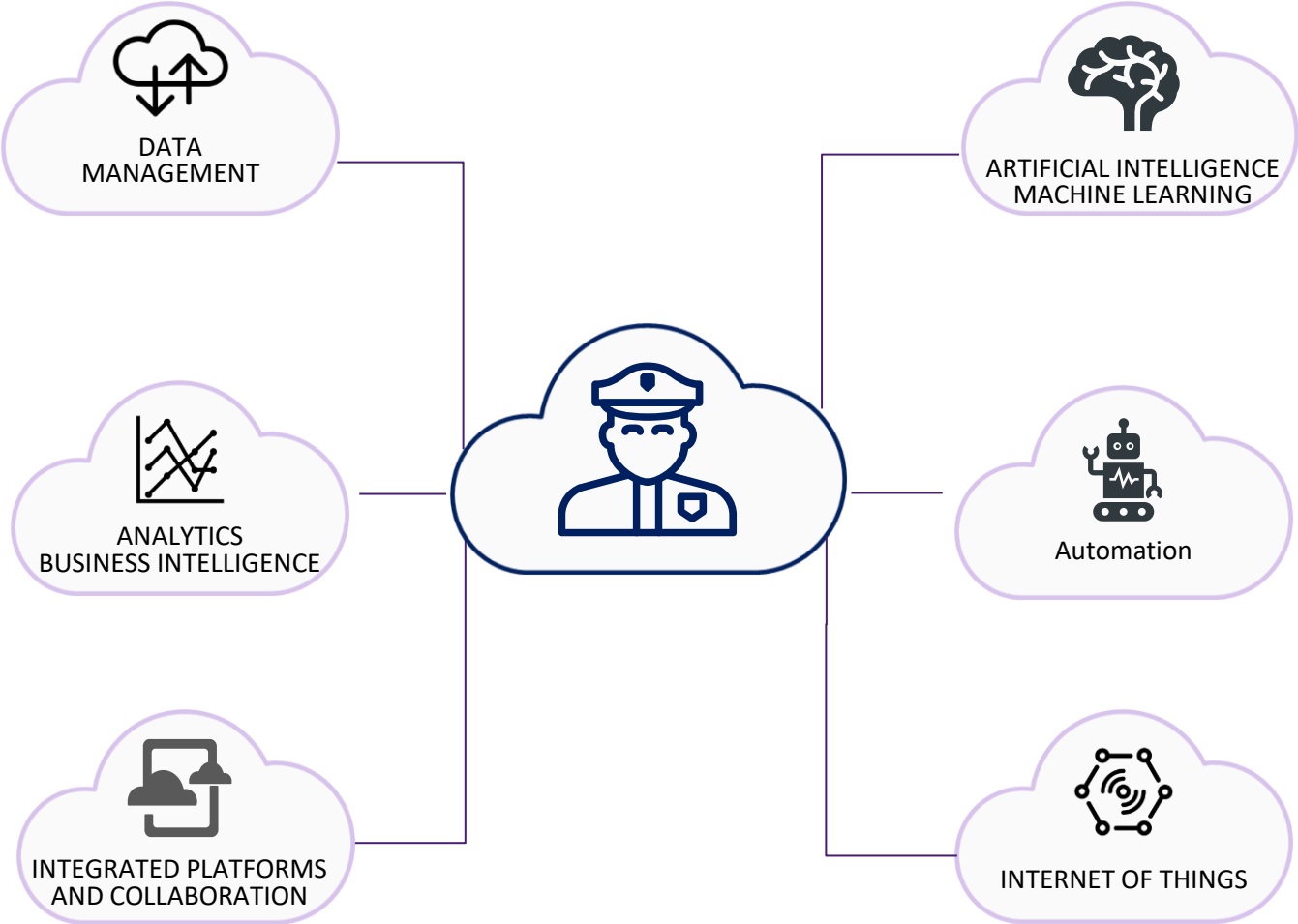


Simplify the Application Landscape





NEW CAPABILITIES



POST COVID-19

THE NEW NORM - CHALLENGES



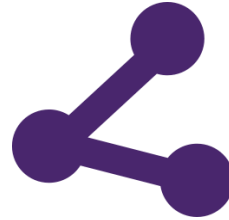
- Remote connectivity – capacity & connections;
- How effectively and securely forces can connect to cloud;
- Supply chain availability;
- Operational – inter-agency working.

THE NEW NORM – TECH RESPONSE



Network & Security

- ‘Last mile’ connectivity – effective, secure connection to cloud services;
- Defence in depth – security built across application layers;
- Edge computing – pre-processing closer to the source of data.



Connectivity

- Contact & collaboration – within policing, with public, between partner agencies & with private orgs;
- Video-based conferencing & virtual classrooms – CJS & beyond;
- Learning & development, recruitment, sharing/ collaboration, governance, remote hearings, digital case files, digital mobility.



Monitoring & assistance

- Situational monitoring;
- Location sharing & services;
- Contact tracing;
- Personnel & equipment tracking; and
- Blue light integration (e.g. medical dispatch and aid)



COVID 19 TECH RESPONSE



- Set up to support forces with their tech response;
- We aggregate demand from forces;
- We leverage our relationship with supply base to meet needs;
- We coordinate response – offers, support, guidance.

Successes:

- Infrastructure – NetMotion: a single commercial offer across policing, competitive pricing;
- Hardware – aggregated & coordinated orders of laptops & phones;
- Software – Adobe Sign free of charge to policing for three months to aid with remote signing of witness statements (nine extra post-COVID expressions of interest); and
- Guidance – publication of video conferencing options appraisal.



NOTABLE MENTIONS

Adobe

Athelney Group

Atos

AWS

Blackberry

BT

CDW

Cisco

Clearswift

Computacenter

Deloitte

Google

IBM

Methods

Microsoft

Me Learning

Modality Systems

NetMotion

Nice

Oracle

PA Consulting

Samsung

SCC

Softcat

Trustmarque

Veridium

Vodafone

XMA



Let's keep the discussion going.

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