blueprism

TAKING INTELLIGENT AUTOMATION FROM TACTICAL TO STRATEGIC

HOW SUFFOLK COUNTY COUNCIL
HAVE PAVED THE WAY FOR
LONGSTANDING DIGITAL
INNOVATION, WHILE TAKING CARE
OF THE HERE AND NOW

Al & Bots4Good



Meet our hosts



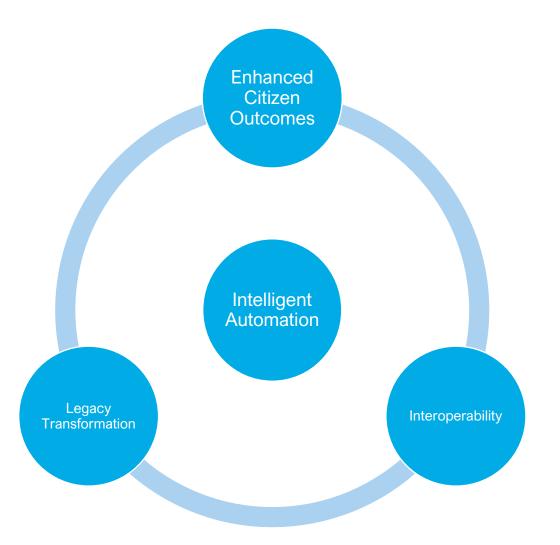
Richard Small, Intelligent Automation Lead, Suffolk County Council



Richard Boddington, Head of Local Gov & Housing, Blue Prism

Public Sector Strategy



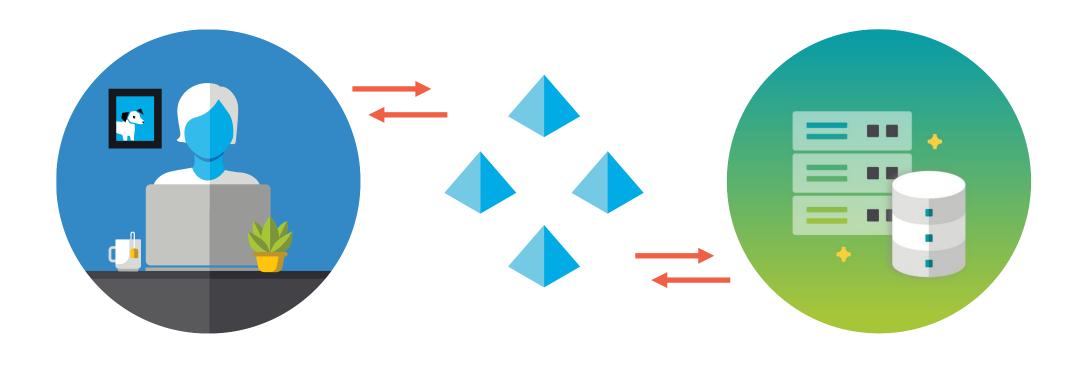


The Future Operating Model

Legacy **Enhanced Citizen** Interoperability Transformation **Outcomes Target Operating** Protecting the Depts. Within organisations Models vulnerable Organisations within Systems and **Enabling digital Applications** engagement regions Removing service Systems and People and workforce **Applications** islands

Intelligent Automation for Local Government

Human workforce + digital workforce



PEOPLE

DIGITAL WORKFORCE

SYSTEMS

So What is Intelligent Automation? What does it do?



Powered by RPA

- Frictionless deployment
- No integration requirement
- No coding or agent deployment
- Unlimited scope across applications



Cloud-based SaaS

- Rapid and repeatable deployment
- Elastic Scalability
- Global Readiness
- Zero client infrastructure footprint



Cognitive Artificial Intelligence

- Extraction, translation and interpretation of information
- Intelligent orchestration of work
- Continual improvement





Setting Up Shop

- CLT Review
- Recruitment to CoE
- Environment Setup



Launch

- Use, Re-use and Share
- Intelligent Automation
- Review, Learn, Expand

0-3 Months

4-6 Months

7-9 Months

10-12 Months

Getting Started

- Identification
- Investigation
- Proof of concept launch

Spreading the word

- Training
- Organizational Awareness
- Balances Development

Three Core Objectives

What Blue Prism aim to enable in the UK Public Sector

Increase the efficiency and productivity of the client organisation

Improve employee engagement and staff morale

Enhance citizen outcomes

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A Digital Workforce for Every Enterprise